

CHUCK E FOCUS

Week 6 – February 12, 2016

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507



CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS IN MAKING THE
TOP 10 IN SALES INCREASE LAST WEEK!**

	Restaurant	2015	2016	YOY Increase
1.	Chicago/Naperville #097	\$20,336	\$43,808	115.4%
2.	Whitby, ON #833	\$21,374	\$43,318	102.7%
3.	Chicago-Arlington Heights, IL #688	\$19,827	\$33,416	68.5%
4.	Vaughan, ONT #873	\$26,833	\$43,426	61.8%
5.	King of Prussia, PA #543	\$21,377	\$32,449	51.8%
6.	St Louis St Charles, MO #948	\$28,417	\$41,930	47.5%
7.	Poughkeepsie, NY #505	\$21,349	\$30,151	41.2%
8.	Willowdale, ONT #845	\$31,023	\$43,164	39.1%
9.	Everett, MA #755	\$33,244	\$45,583	37.1%
10.	Nanuet, NY #849	\$24,728	\$33,680	36.2%

**The South is starting to creep into the rankings.
Don't let this stop you, there is still plenty of time to take
the reigns out of their hands!**



Top Individual Rankings

Name	Store
1. Typhani-Rose Ert	874
2. Andrea Lucero	446
3. Diamonte' Agosto	529
4. Christopher Cubillos	699
5. Jonathan Benitez	580
6. Jaylen Mullensq	119
7. Eleanor Whipker	670
8. Diana Martinez	792
9. Brodi Skierhar	872
10. Nicole Stark	656

Top Restaurant

Abilene, TX ~ 582

Bottom Restaurant

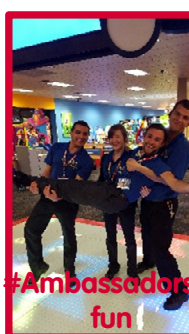
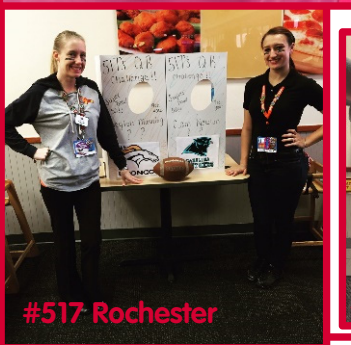
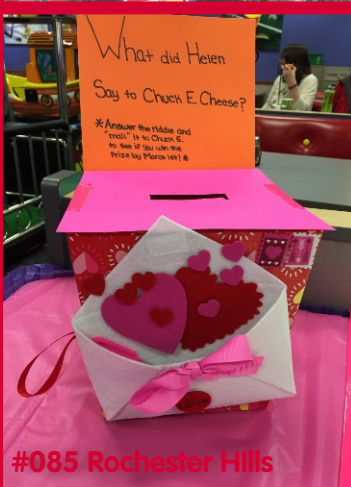
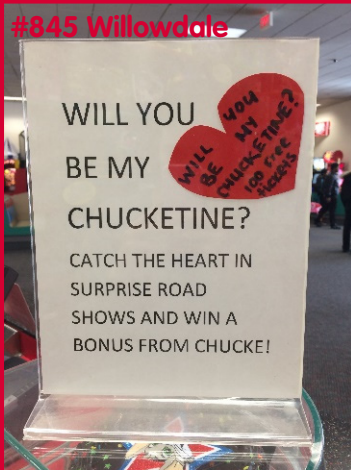
Don't let this be you!!!

Top 10 Restaurants

Name	Store
1. Melbourne, FL	699
2. Abilene, TX	582
3. Regina, SK	872
4. Calgary, AB	874
5. Springfield, PA	529
6. San Antonio Military, TX	417
7. McAllen, TX	588
8. Lubbock, TX	933
9. W. Palm Beach, FL	777
10. Winchester, VA	337

MY FAVORITE FUN

Happy Valentine's Day



DEAR CHUCK E...

I planned a birthday party for my child who is 5 and my sister who has down syndrome. I'm always scared to bring her around because she is a little bit older but loves the place and gets a little too excited there. For about 3 years now I've had the party at this location and every year I always request Lynn, one of the managers there. Every year she never fails to make it perfect! She goes above and beyond to make sure my sister has an excellent time. No one has ever made us feel as welcome as she has and I'm very grateful for that. I'm so thankful for her being there and if there is any reward you guys give to your employees I wish she would get one with her great smile we see every time we go there you make me wanting to go back. For that
THANK YOU LYNN!

ANNIVERSARIES

5 YEARS

Valery Islas ~ Location 587

10 YEARS

Betsy Kubczak ~ Location 336

15 YEARS

Christopher Lockwood ~ Location 368

Andrew Parow ~ Location 854

25 YEARS

Michael Grey ~ Location 960

Central Region
Green Bay, WI #319
RVP Chris Kelly
DM Kelli Kasper
GM Jaymes Black
Sr Asst Manager Lynn

My family of 4 were visiting the United States from Canada, and last weekend we stopped in at Chuck E. Cheese's on the way home. We were so impressed and wanted to bring special attention to one of your employees named Cole. We were absolutely amazed at his patience, kindness and his ability to deal with all the mobs of children at the prize station. He was very hard working, and genuinely seemed to want to help the kids. This is so rare to find that we just wanted to make sure that his hard work gets recognized. Thank you Cole for treating all the kids so kindly and taking the time to make them feel special even down to the last ticket! You will go very far in this world, we are sure of that! Keep doing what you are doing and know that people notice. Thank you again.



Western Region
Burlington, WA #338
RVP Tim Kerum
DM Tony Reynolds
GM Rob Seyler
Cast Member Cole

Me and my family of 5 went to this location and sad to say, we have not been in over 5 years. But I have to tell you this location was very clean. There was someone walking around asking if we needed anything, and on top of that Chuck E. came out and spent time with all the kids. Also my little one was not a fan but Chuck E. took it slow and she opened right up. When checking out to get the prizes the guy at the front was so helpful, his name was Carl. He was great, very helpful and polite. You try getting 3 different kids things and making them all happy. All I can say is this visit was amazing for our family, customer service 5 stars. Thank you!

I just wanted to let you know that Ally at your Johnstown location was so helpful and patient when helping us with our daughter's birthday party. She went above and beyond. She made everything so much easier on us as parents. From the minute we walked in she was helping. She let us know that if we needed help with anything at all to just let her know. She was absolutely wonderful and a model employee. Thanks for your time!

Southern Region
Pembroke Pines, FL #433
RVP Mike Boyko
AD Peter Panunzi
GM Louis Vilsaint
Cast Member Carl

Northern Region
Johnstown, PA #534
RVP Jim Brawley
DM Daniel Bessemer
GM Kristin Woodard
Cast Member Ally

RISK MANAGEMENT

WHAT DO I NEED TO KNOW ABOUT THE ZIKA VIRUS?

Is this a new virus?

No. Outbreaks of Zika previously have been reported for years in tropical Africa, Southeast Asia, and the Pacific Islands. Zika virus likely will continue to spread to new areas. In May 2015, the Pan American Health Organization (PAHO) issued an alert regarding the first confirmed Zika virus infection in Brazil.

How is it Spread?

The Zika virus is primarily transmitted through the bite of an infected *Aedes* mosquito. It can also be transmitted from a pregnant mother to her baby during pregnancy or around the time of birth. Zika can also be transmitted through contact with blood or sexual contact.

What are the Symptoms?

Symptoms typically begin 2 to 7 days after being bitten by an infected mosquito. Symptoms include fever, rash, joint pain, and conjunctivitis (red eyes). The illness is usually mild with symptoms lasting for several days to a week. People usually don't get sick enough to go to the hospital, and they very rarely die of Zika.

About 1 in 5 people infected with Zika will get sick. For people who get sick, the illness is usually mild.

How is it treated?

Treat the symptoms:

- Get plenty of rest.
- Drink fluids to prevent dehydration.
- Take medicine such as acetaminophen to reduce fever and pain.
- Do not take aspirin or other non-steroidal anti-inflammatory drugs.
- If you are taking medicine for another medical condition, talk to your healthcare provider before taking additional medication.

As always, our guest and employee safety is our top concern. Therefore, if you are sick or running a fever, you not to be working.

If you are diagnosed with the Zika virus or any other illness, you must follow your Doctor's orders as it pertains to returning to work.

Questions? Contact Tim Ferrell 972-258-4287 or email tferrell@cecentertainment.com

MY FAVORITE FUN FEATURE OF THE WEEK GOES TO...

Team Pembroke Pines, FL #433

What a great way to show your appreciation for your cashiers with developing a Cashier of the month program in your home restaurant.

#itsthelittlethingsthatcount



Congratulations to our New Unit Opening Team on another Successful opening of our newest restaurant #804 Jacksonville, FL!



LEARNING & DEVELOPMENT

Please note the following items are no longer available from ASB:



**Dough Poster
TR0309**



**Team2 Training DVD
TR0053**



**Suggestive Selling
DVD TR0027**

If you are needing to purchase any of these items, please contact Learning & Development at learning@cecentertainment.com

MERCHANDISE

The 5000 Ticket Mario DS Holder (item#59063) is now reduced to 2500 Tickets. Please move down to the new lower ticket category if you have these currently on the wall.

The 1000 Ticket Wild Grinders (Item# 59568) is now reduced to 600 Tickets. Please move down to the new lower ticket category if you have these currently on the wall.

Please be aware of your order day. Cutoff time is noon your time on your order day. If you are not sure of your order day please e-mail: Joe at jpeter@cecentertainment.com, Angel at aatchley@cecentertainment.com or Todd at tyells@cecentertainment.com.

If your order is placed late it will not be released unless you call Dennis Foland at 1-909-930-9900 and notify them, or until your next order day the following week. Early orders will also not be released until your scheduled order day.

The CEC Cone Cup (promo cup) is in stock and available to order. Please do not substitute birthday cups if you are currently out of stock of promo cups.

Please check every caddy to ensure you have the correct inserts.

	NEW Beer, Wine Dessert or Dessert	NEW WiFi	NEW App Games	NEW Birthday	Ice Cream	E-Club Playtime
FRONT SIDE						
BACK SIDE						

* Only available to restaurants who serve beer and wine.

Re-orders of caddy's are available through ASB on your online purchasing system. All other re-orders please email dthompson@cecentertainment.com



Chuck E. Cheese's HOT JOBS

GENERAL MANAGER

621 ~ Phoenix, AZ	713 ~ Southgate, MI
312 ~ Fayetteville, AR	792 ~ Woodbury, MN
322 ~ Dublin, CA	480 ~ Middletown, NJ
357 ~ Lakewood, CA	517 ~ Rochester, NY
410 ~ Sacramento, CA	737 ~ Columbus, OH
428 ~ El Monte, CA	890 ~ Lawton, OK
761 ~ Santa Maria, CA	660 ~ Portland, OR
768 ~ Pinole, CA	667 ~ Jackson, TN
719 ~ West Orlando, FL	038 ~ Rockwall, TX
059 ~ Streamwood, IL	570 ~ Texarkana, TX
112 ~ Florence, KY	867 ~ Fort Worth – Presidio, TX
963 ~ Lexington, KY	624 ~ Lynnwood, WA

DISTRICT MANAGER

District Manager	Based in Denver, CO
District Manager	Based in Minneapolis, MN

DT MANAGER

DT Manager	Based in Greensburg, PA
DT Manager	Based in Lewisville, TX

SUPPORT CENTER

Call Center Lead Administrator

- 1+ years of Chuck E. Cheese's supervisory experience
- Ability to work Monday-Friday 1:30-10:00 PM with some weekends required

Sr. Guest Relations Specialist

- 1+ years of Chuck E. Cheese's supervisory experience
- Availability to work days during the week and weekend

Please visit www.chuckecheese.com/careers to review all open positions.